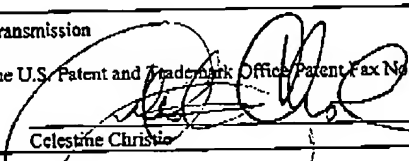


APR 19 2005

PATENT

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Application No. 10/687,190 Group Art Unit: 2121
Applicant(s): Greg B. Hale Examiner: Ronald D. Hartman, Jr.
Filing Date: October 15, 2003 Docket No.: 58085-010204
Title: MANAGEMENT OF THE FLOW Customer No. 33717
OF PERSONS IN RELATION TO
CENTERS OF CROWD
CONCENTRATION

Certificate of Transmission	
I hereby certify that this correspondence is being facsimile transmitted to the U.S. Patent and Trademark Office Patent Fax No. (703) 872-9306.	
Date <i>April 19, 2005</i>	 Celestine Christie

Mail Stop Amendment
Commissioner for Patents
Post Office Box 1450
Alexandria, Virginia 22313-1450

AMENDMENT AND RESPONSE TO OFFICE ACTION

Dear Sir:

In response to the Office Action of February 23, 2005, please amend the above-identified application as follows:

Amendments to the Claims are reflected in the listing of claims which begins on page 2 of this paper.

Remarks/Arguments begin on page 7 of this paper.